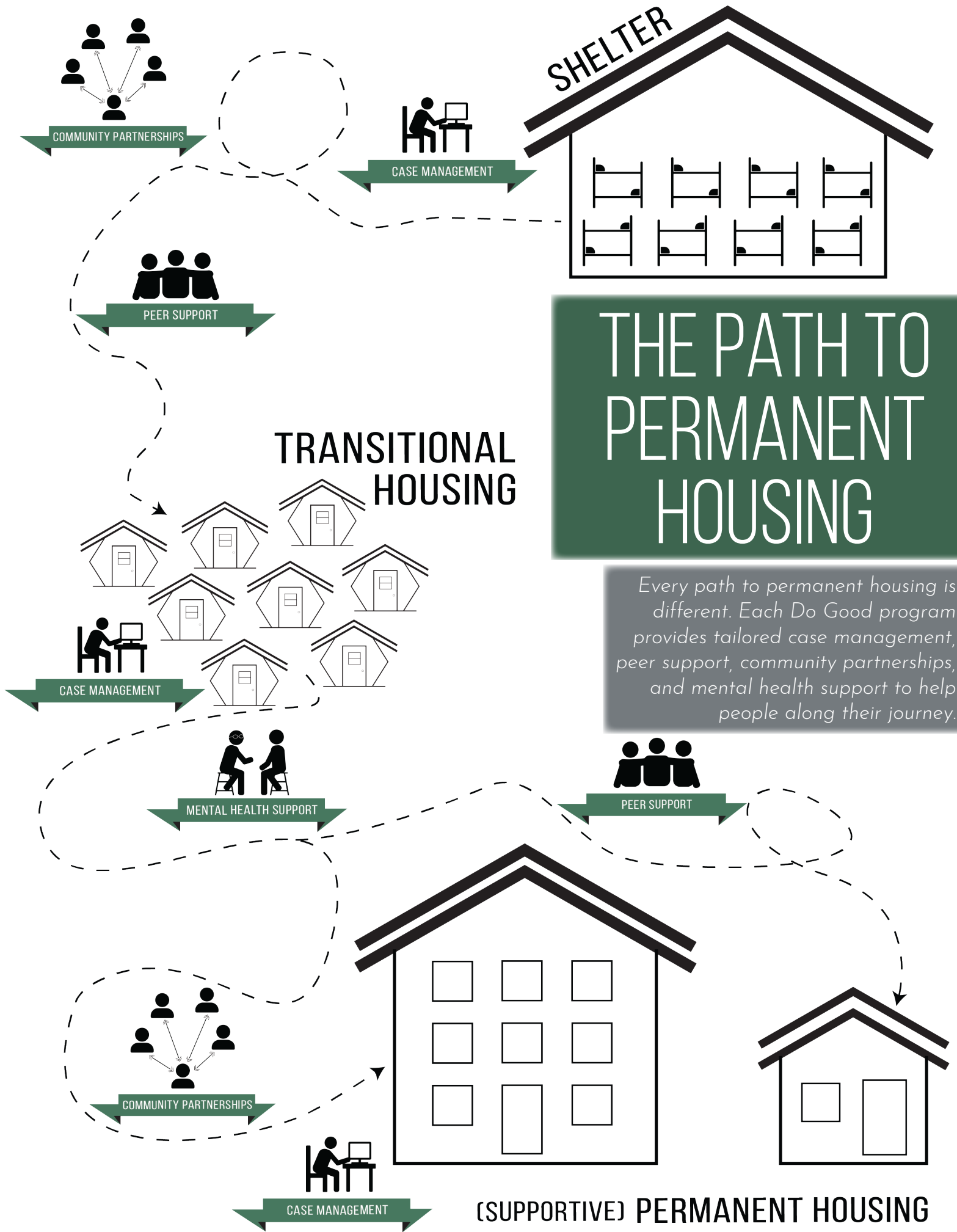


DO GOOD MULTNOMAH
2020 END OF YEAR REPORT





SHELTER

THE PATH TO PERMANENT HOUSING

Every path to permanent housing is different. Each Do Good program provides tailored case management, peer support, community partnerships, and mental health support to help people along their journey.

TRANSITIONAL HOUSING

(SUPPORTIVE) PERMANENT HOUSING

COMMUNITY PARTNERSHIPS

CASE MANAGEMENT

PEER SUPPORT

CASE MANAGEMENT

MENTAL HEALTH SUPPORT

PEER SUPPORT

COMMUNITY PARTNERSHIPS

CASE MANAGEMENT

Our Mission:

Do Good Multnomah supports Veteran-centered communities that inspire dignity, sustainability, and purpose.

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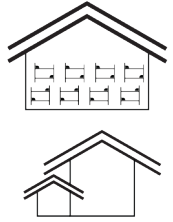
Chief Financial Officer

Portland Oregon



DO GOOD PROGRAM MAP

★ Former Program Sites



Emergency Shelter
COVID Motel Shelter



Transitional Housing
Permanent Housing

Hello Do Good Supporters and Partners!

2020 was another year of incredible growth even as we experienced incredible adversity with COVID-19.

The year began with an exciting promise of opening up our third Permanent Supportive Housing program - the Robert J. Breitung Veterans Building in Northeast Portland - and the expansion of services to Veterans in Multnomah and Clackamas Counties. Quickly, the COVID-19 Pandemic adjusted our timelines and plans for the 2020 year. We adapted quickly and partnered with the Joint Office of Homeless Service to provide needed safe shelter for houseless populations in Portland.

In March, we opened up our first COVID-response program in the form of a social-distanced shelter in North Portland at the Charles Jordan Community Center. In July, we evolved that program into to Motel Shelters. Currently, Do Good runs transitional supportive housing services for 3 Motel Shelters in Multnomah County as a form of COVID-response, focusing on those most vulnerable to the virus. With resources like showers, laundry, case management and more, participants have the opportunity to be safe and stable while working on mitigating their barriers to housing, employment and overall self-sufficiency.

Despite the pandemic, our Veteran-focused programs expanded in 2020, as well. The Robert J. Breitung Veterans Building opened its doors to our first Veteran in August, and we almost at full-capacity by the end of the year.

In Clackamas County, the Veterans Village also expanded. Thanks to support from the community and the Home Builders Foundation, we added new pods to the Veterans Village and currently house up to 19 Veterans in our transitional housing program. As with our other programs, Veterans here have the opportunity to focus on their mental & physical health, addiction issues, and other areas with the support of case management in order to be successful community members.

We topped off the 2020 year with a major high, as we saw the new pods being placed at the St. Johns Village site in December! We will be welcoming new residents very soon, and are excited to continue to partner with the St. Johns Community.

Throughout the year, as our programs increased our number of staff increased, as well - from just under 50 employees at the start of the year to over 140 employees at its close. All the while we prioritized and maintained a livable wage for all staff, with no one making under \$20 per hour along with health and retirement benefits. We understand that in order to provide the best services for our participants, we need to ensure the well-being of our staff.

Entering 2021, as we continue to see our programs grow and our reach to serve more Veterans increase, we recognize we cannot do it without your support. Thank you!

Chris Aiosa

Do Good Multnomah Executive Director

LETTER FROM OUR EXECUTIVE DIRECTOR

THE ST. JOHNS VILLAGE IS ALMOST READY FOR ITS FIRST RESIDENTS



Greetings Supporters!

Do Good Multnomah has seen rapid and expansive growth in 2020. We know this to be true when we look at all of the different ways we have responded to ongoing community needs in the face of the dual pandemic and housing crises.

When we look at how that has played out financially it is clear that although the budget numbers are significantly larger, over 2.5 times larger in fact, the focus and way we allocate those funds is consistent with our overall mission to support Veteran-centered communities that inspire dignity, sustainability, and purpose.

For the time period between July 1st, 2019 and June 30th, 2020 we budgeted to spend just under \$4 million on programs ranging from permanent supportive housing, transitional housing, 24/7 shelter, emergency shelter, to client assistance and Covid-19 response for our staff.

For the current time frame of July 1st, 2020 through June 30th, 2021 we are planning on spending \$10.8 million, with a slightly heavier focus on more consistent sheltering, rather than emergency shelter and vouchers. With the expansion of Vet Village and the opening of St. Johns Village, we have also seen significant growth, a budget increase of 141%, in our Transitional Housing programs.

Overall, our largest share of expenses across all of these programs is in our staffing. With over 140 employees at the end of 2020, our biggest resource is our people and we are in a solid financial position to continue training and developing our growing staff, including investing in opportunities that promote inclusion, diversity, equity, and anti-racism at every level of our organization.

FROM OUR CFO

The vast majority of our funding up to this point has been through contracts with our county partners in Multnomah and

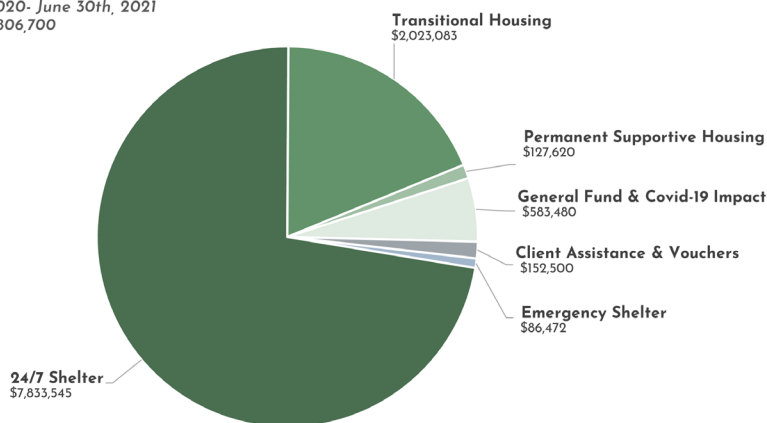
Clackamas county, but we are working hard to diversify and expand our funding streams with future projects.

One of those future projects, which is now under construction, but not represented in the figures, is Findley Commons. This exciting 38-unit development is being built on underutilized land at St. Mark's Lutheran Church on SE Powell Blvd and will provide a mix of Single Room Occupancy (SRO) units and larger 1-bedroom units. The total construction cost is projected to be just under \$7 million and is on-track to open in late 2021. When complete, this property will be an asset of Do Good Multnomah and we will provide supportive service staffing, like peer support and case management, to the residents of this property.

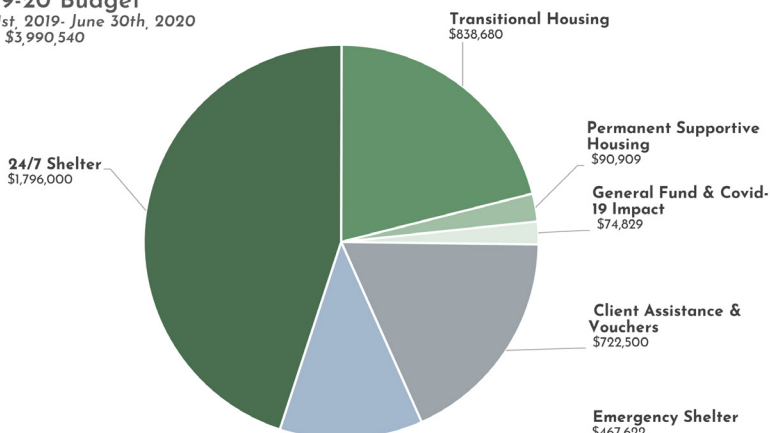
With all of this exciting growth and forward momentum, we look forward to continuing to providing safe, welcoming communities where our Veteran participants can thrive in the year ahead!

Stephanie VanRheen
Chief Financial Officer

Do Good Multnomah
FY20-21 Budget
July 1st, 2020- June 30th, 2021
Total \$10,806,700

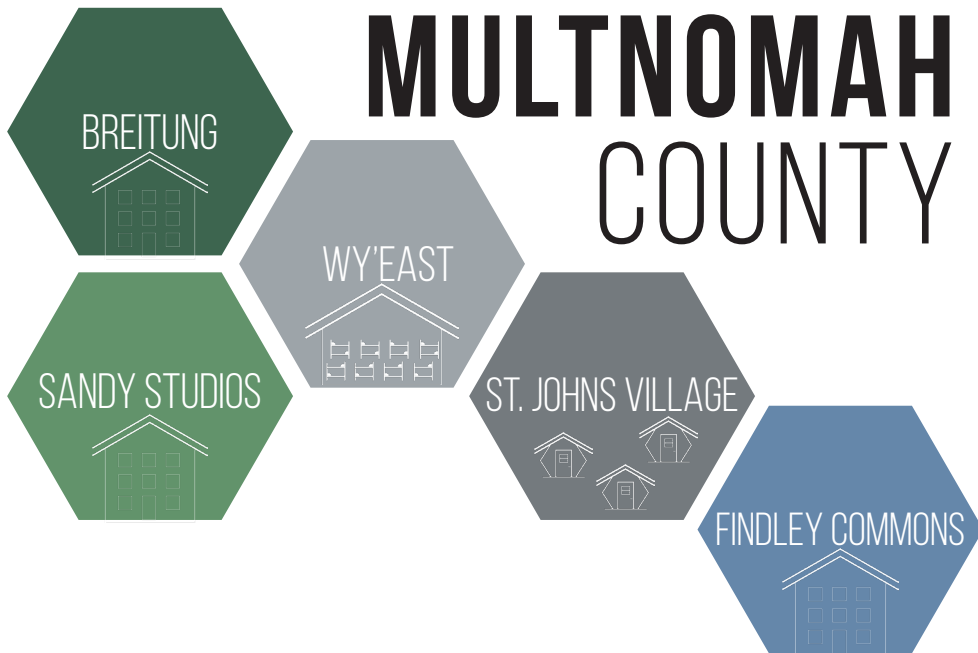


Do Good Multnomah
FY19-20 Budget
July 1st, 2019- June 30th, 2020
Total \$3,990,540



Hi everyone!

This year has been one for the ages. Like everyone else, Do Good was not immune to the effects of COVID. Operating a shelter and providing support services is difficult under normal circumstances; throwing a pandemic on top is merely unfair. We have had to ask our staff to risk their health and safety, to continue to provide the level of care that is expected of us, and to that, I am forever thankful.



Our staff at Do Good has gone above and beyond to serve veterans in our programs these past nine months. They have been disciplined and diligent in maintaining proper distance protocols to keep our participants safe. We have had to modify our schedules, change the way we do case management, and reinvent how we run a shelter. With all these changes and challenges, our staff at Wy'east is currently on pace to place over 100 individuals into housing. Simply a fantastic accomplishment.

At Sandy Studios, our staff has adapted to the difficulties of COVID by providing case management to the 50 veterans through video meetings. While other community partners were unable to continue to provide care to the veterans, our staff at Sandy have stepped up and helped fill that void. While Sandy's future is unknown, the level of care and dedication Do Good gives is always constant.

I'm thankful for all those who have continued to support Do Good during these trying times, and I'm hopeful that 2021 will bring a season of calm and restoration that we all deserve.

Thank you,

Daniel Hovanas
Deputy Director



STUDENTS WISHING OUR
VETERANS AT SANDY
STUDIOS A HAPPY
VETERANS DAY

CLACKAMAS COUNTY



Hello Everyone,

It was another non-stop year for Do Good and in Clackamas County. Our two programs have continued to grow and take shape despite the 2020 trials.

The Veterans Village hit its two-year mark in November 2020, and we are happy to say that the program has

been a resounding success so far. Throughout the first two years, we've served 55 Veterans and helped 26 Veterans move into permanent housing. This last year The Vet Village expanded, and we currently serve 19 Veterans daily with plans to increase that number soon.

The Home Builders Foundation has been integral in the growth and improvements seen in 2020, with beautification projects, new washers and dryers, and helping us acquire and place 5 new pods. Thanks to Clackamas County and the diligence of Vet Village staff, all the Villagers also have access to Wi-Fi internet throughout the Village. We have many more ideas and add on planned for 2021, so stay tune.

Our first full year at Clayton Mohr Commons was highly successful with zero evictions. Our staff was able to help not only the Veterans living there, but also their families. When COVID closed schools down, we were able to help a family connect to distance learning. We also helped connect another child of one of our families to services that allowed them to move into their own apartment and enroll them in community college when they graduated from high school.

COVID-19 has put added stress on everyone, but our new Social Worker in Clackamas County has been doing an amazing job connecting with Veterans at both the Veterans Village and Clayton Mohr. We've also had incredible community support throughout this trying time and continue to connect to the community in different ways. Your support is invaluable as we grow and seek to serve our Veterans however, they may need it.

Sincerely,

Americo Hernandez

Director of Veteran Services, Clackamas County



WE SAW GROWTH
AT THE VETERANS
VILLAGE AND
ZERO EVICTIONS
AT CLAYTON MOHR
WHILE MAINTAINING
FULL OCCUPANCY
AT BOTH!



Hey Everyone,

As we all know, this past year was overwhelmingly difficult—particularly in light of the Covid-19 pandemic. That said, I'm proud and thankful to report that Do Good Multnomah rose to the challenge to help meet the dire needs of our houseless neighbors as they struggled to figure out how to weather the storm that is this terrible virus.

In March of 2020, the Joint Office of Homeless Services asked us to

transfer our winter shelter operations from serving 30-50 participants overnight only at Portsmouth Union Church to serving 100 participants 24 hours a day, seven days a week at Charles Jordan Community Center as a Covid 19 Physical Distancing Shelter. In a matter of just over 72 hours, we hired a staff of over 20 and were ready to welcome participants to our new congregate shelter setting, where we ended up serving hundreds of individuals over the course of several months.

Charles Jordan stayed open as a physical distancing shelter until July of 2020, when we were able to move a large percentage of participants from that shelter setting to two motel shelter settings as a part of the next phase of JOHS's commitment to providing safe, socially distanced sheltering for the most vulnerable participants in the houseless community. The first of these shelters was opened at a former Motel 6 out in Gresham, and the second at a former Days Inn out on 82nd Avenue. Thankfully, in addition to moving current participants from CJCC, Do Good was also able to bring almost all of our staff from that setting to the new motels. Both of those motel settings continue to provide sheltering, case management, and housing specialist services and have been able to permanently house ____ participants from those settings.

In November of 2020, JOHS called upon Do Good to once again open the Charles Jordan Community Center to provide socially-distanced winter sheltering for up to 100 participants. Do Good once again answered that call, but this time we were able to offer case management and housing specialist services to the participants, leading to several folks moving from the congregate shelter setting into permanent housing.

Finally, in December of 2020 Do Good partnered with JOHS to open a third motel shelter at the former Portland Value Inn out on SE Barbur.

Over and over in this crazy year, our organization has stepped up when called upon to provide safe sheltering as a response to the Covid-19 pandemic. We've not only responded "yes" to keeping people safely sheltered, but we've gone the extra mile to provide avenues for folks to be permanently housed.

Yes this year has been difficult, and I'm sure most of us are hopeful for a better 2021. Nevertheless, Do Good can look back at 2020 and be proud of the way we've served cared for our houseless neighbors.

All the best,

Andy Goebel
Director of Emergency Management

COVID-19 RESPONSE



USING THE CHARLES JORDAN COMMUNITY CENTER ALLOWED US
TO HOUSE AN ADDITIONAL 100 PEOPLE DURING THE PANDEMIC.



INCLUSION, DIVERSITY, EQUITY, & ANTI-RACISM

It would be remiss of us to talk about 2020 and not include the a response to racial equity. As an organization, we are decidedly not neutral on matters of inclusion, diversity, equality, and anti-racism; we strive to be a place of refuge and safety for the marginalized.

2020 saw the creation of the IDEA Team (Inclusion, Diversity, Equity, & Anti-racism) at Do Good. Please see below for a statement from the Team!

Do Good has grown so much the past few years. The values and beliefs at the core of our organization were once shared with ease of clarity when we had 7 staff members - we now push 160. Do Good is a place that welcomes a diversity of viewpoints, beliefs, and opinions - we do not need everyone to think the same to be part of our team. That said, it must be made clear that **Do Good has not taken a neutral stance on several key issues** that our society is wrestling with right now:

With utmost clarity - **Do Good condemns white supremacist organizations** like the Proud Boys, and any movement that seeks to undermine attention being brought to police brutality and systemic structures of racism. **We support the cause of racial justice** through the Black Lives Matter movement. **We support the LGBTQIA+ community** as close allies. We champion the voice of the minority and the oppressed. We are mindful that Do Good already inherently serves a community that is often relegated to the margins of society.

Our call is clear- **we are a place of refuge and safety for the marginalized.** Whether we have 7 staff or over 100, these values at our core do not change. The leaders of our organization are passionate about these issues. We have protested. We have made our voices heard. We have been tear-gassed on the front lines. There can be no ambiguity about our stance, or dilution to the message of our cause.

We lend our voice to the call for justice. To the call for change. To give with intention our ear and platform to those who have been historically discriminated against, and to stand together as a team. What was once a whisper is now a roar. We call for deeper accountability in our leaders, in our police, and in all the systems that we as a society have inherited.

If anyone feels discriminated against or unwelcome for their viewpoints, stance, identity, or anything else, please reach out to whomever you feel most comfortable speaking with.

Richard Flamm

Do Good Multnomah's IDEA Team

DO GOOD MULTNOMAH IS DECIDEDLY NOT NEUTRAL ON ISSUES OF INCLUSION,
DIVERSITY, EQUITY, AND ANTI-RACISM

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Fleur de Lis Bakery	Pips Donuts	Westward Whiskey
Fort George Brewery	Pix Patisserie	Wild & Free Wood Designs
Gigantic Brewing	Riverside Golf & Country	Wild Roots Spirits
King's Raven Winery	Club	Woodlawn Coffee



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