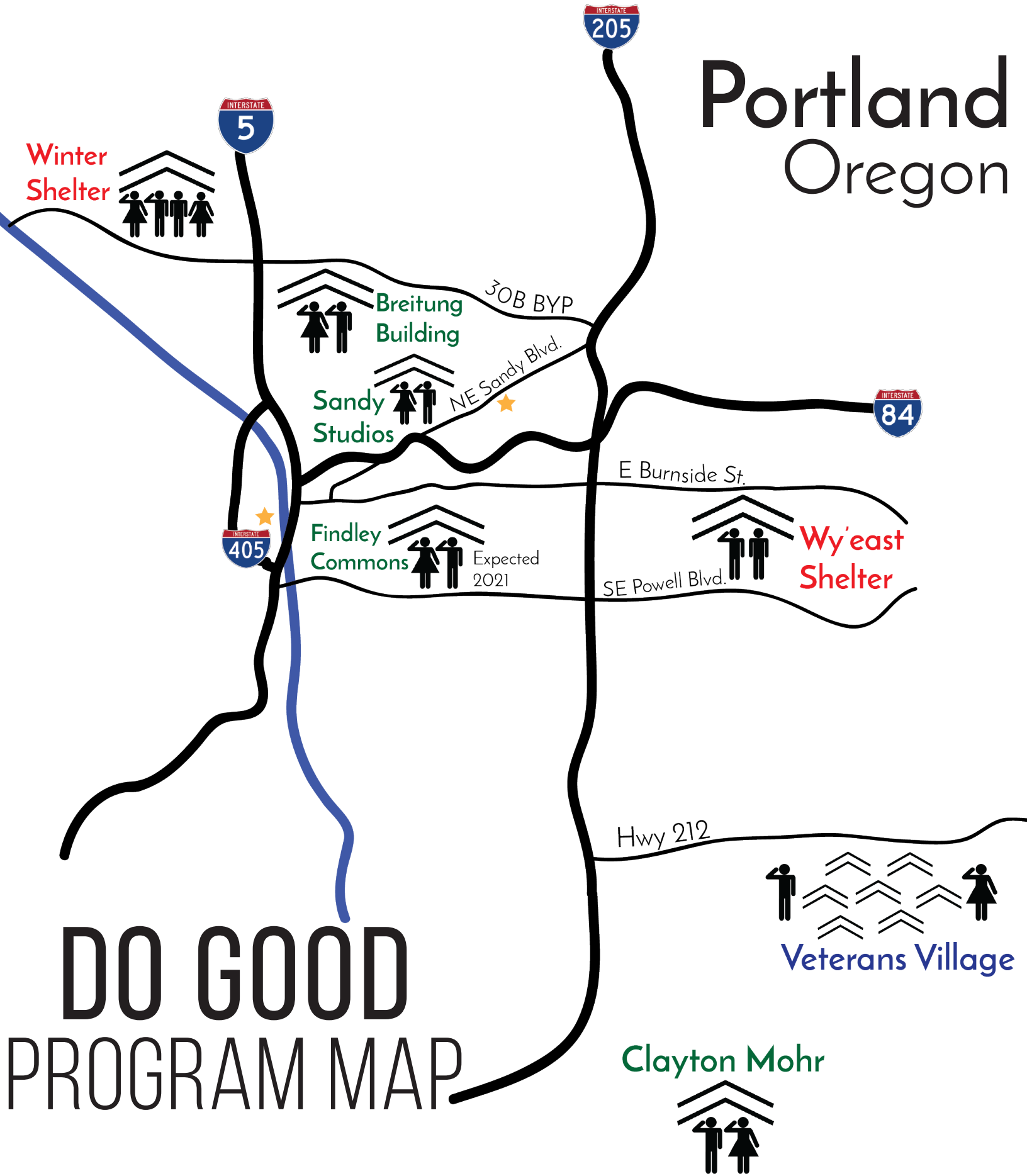




2019 End of Year
Report

*Changing the way we serve Houseless
Veterans*

Portland Oregon



DO GOOD PROGRAM MAP

- :Veterans
- :Civilians
- :Former Program Sites
- :Transitional Housing
- :Permanent Housing
- :Emergency Shelter

Our Mission:

*Do Good Multnomah
supports Veteran-centered
communities that inspire
dignity, sustainability, and
purpose.*

DO GOOD BOARD MEMBERS

Chair: Erik Degregorio

Secretary: Molly Finnegan

Treasurer: Scott Leahy

Board Member: Amy Leahy

Board Member: Katie Swam

Board Member: Andy Goebel

Board Member: Chris Aiosa

FROM THE EXECUTIVE DIRECTOR

Hello Do Good Supporters!

2019 was a year of immense growth as we added multiple programs, expanded services, and hired additional staff. 2019 commenced with a press conference at St. Marks Lutheran Church to announce the award of our 35 unit Permanent Supportive Housing project called Findley Commons. 2019 also started with Do Good taking over the operations of Sandy Studios.

Sandy Studios is a permanent supportive housing program that gives Veterans a second chance at living in a permanent housing situation. Veterans have the opportunity to build community with other Veterans in the program, while working with staff to help mitigate barriers in order to engage with the community at large. With a staffing ratio greater than 10:1, Veterans have the opportunity to focus on their mental & physical health, addiction issues, and other areas in order to be successful community members.

We also made a GIANT move from our shelter at the Rose City Park United Methodist Church to our new Wy'east shelter located on SE 122nd Ave. **Our shelter went from accommodating 40 Veterans on a nightly basis to being able to accommodating 110 men on a 24 hour capacity.** With resources like showers, laundry, case management and more, Veterans have the opportunity to be safe and stable while working on mitigating their barriers to housing, employment and overall self-sufficiency.

The **Clackamas County Veteran Village continues to be a successful transitional program** that enables Veterans to feel supported as they utilize these tiny homes as a stepping stone to permanent housing. One of those permanent housing opportunities is the new Clayton Mohr Commons in Oregon City. **Clayton Mohr is a newly constructed permanent supportive housing program that accommodates 24 Veterans and their families.** Do Good supplies the support services with a staffing ratio of 8:1 making it an extremely supportive environment to help build community and to assist the Veterans to be successful community members.

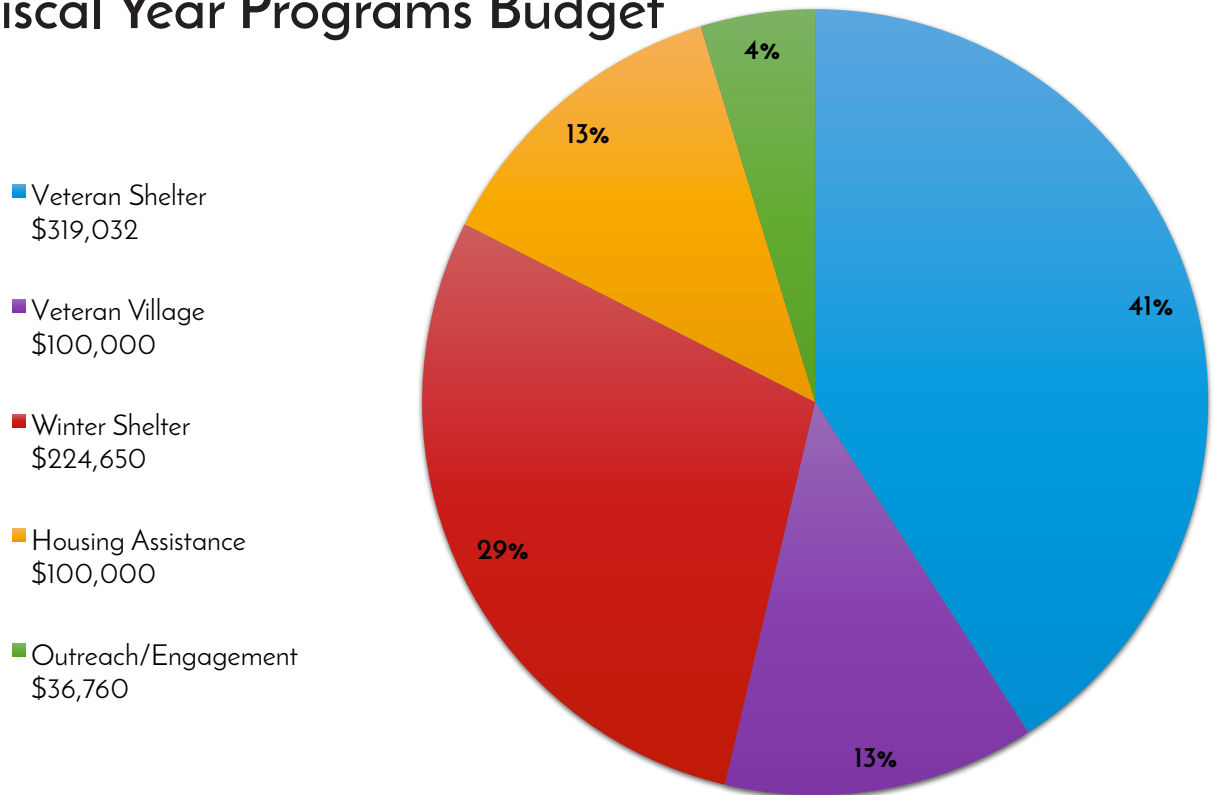
Do Good has doubled their full-time permanent staff from 24 to nearly 50. **Do Good has always prided itself on paying their staff a livable wage, which means that no one makes less than \$20 an hour and the majority of staff receive a salary, paid time off and now health & dental benefits.** Do Good has also seen their operating budget more than double from 1.3 million dollars in 2018-19 to over 2.8 million in 2019-20.

As we continue to grow and serve more Veterans in 2020, we recognize we cannot do it without your support. Thank you!

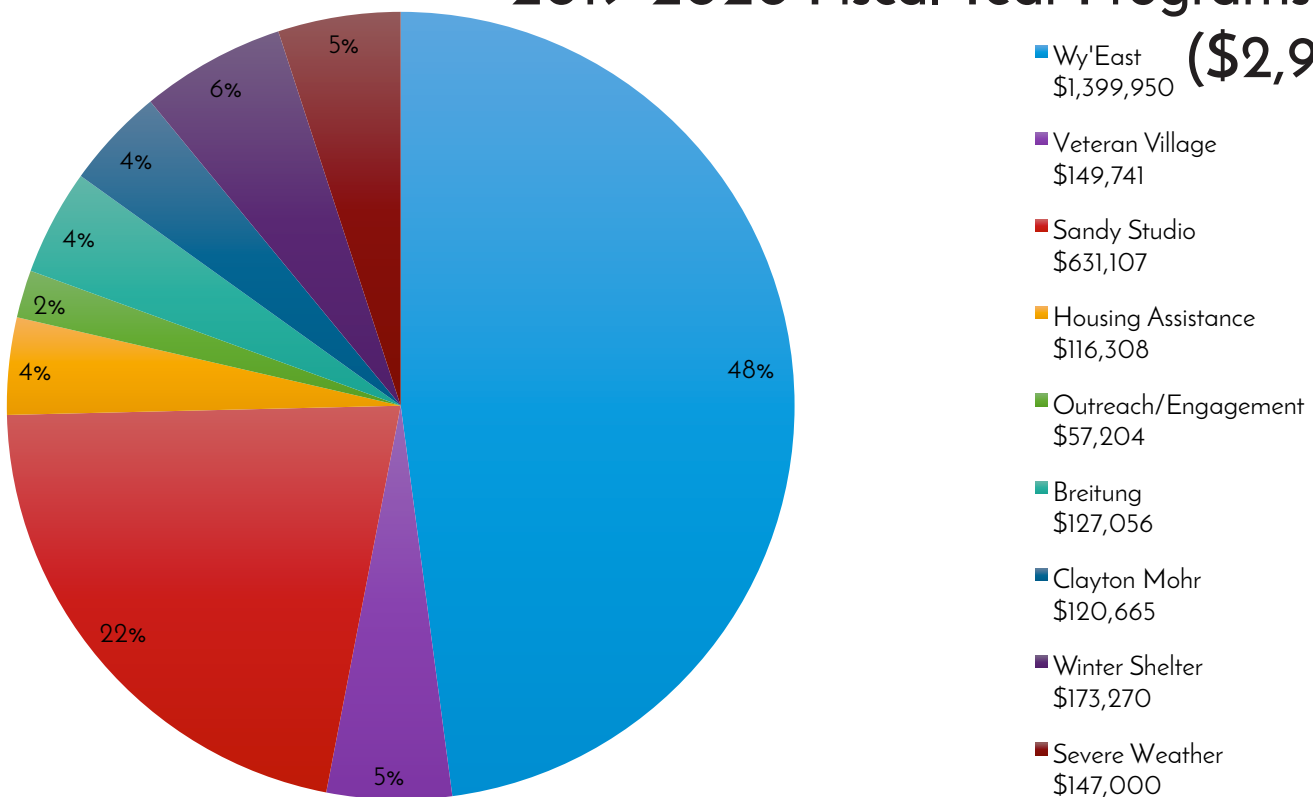
Chris Aiosa
Do Good Multnomah Executive Director

DO GOOD MULTNOMAH'S FISCAL YEAR RUNS FROM JULY 1ST TO JUNE 30TH. HERE IS LAST YEAR'S PROGRAM BUDGET AND OUR CURRENT YEAR'S PROGRAM BUDGET. WE'VE MADE SOME PRETTY BIG AND AMAZING CHANGES!

2018-2019 Fiscal Year Programs Budget (\$780,442)



2019-2020 Fiscal Year Programs Budget (\$2,922,301)



FROM THE DIRECTOR OF PROGRAMMING

Hey Everyone!

Do Good Multnomah has been offering support Services now at Sandy Studios for just under 12 months. When we assumed operational responsibilities there were 18 available units. In the first 2 months we were able to fill all available units. Staff has worked hand in hand with Home Forward, VA, and medical providers in order to ensure healthy living for Veterans living at Sandy Studios.

We have monthly meetings with all VA HUDVASH social workers to go over any residents that may have had behavioral or mental health issues during the month. We also have bi-weekly meetings with Home First Development (sub-contracted property manager) in order to mitigate situations that may have had the possibility of leading to punitive measures taken by property management.

We are constantly striving to adapt and improve the services we offer our Veterans, so we are currently working on a more detailed best practices manual for permanent supportive housing at Sandy Studios. Our hope is that by regularly examining these processes, we are able to continue to provide the best service and support possible for our Veterans.

Staff on site right now is clicking very well. We have Monika who is currently working on her LCSW. James who has a masters in counseling. Eric who is an Air Force Veteran as well as a certified Recovery Mentor. Brenden who came on 3 weeks after being discharged from the Marines. Lastly, Gene who retired last year from the Portland Police Bureau after 27 years of service on the force. All staff are paid comparatively and make more than a livable wage, because **Do Good firmly believes that in order for our Team to be their best they have to be treated like they are the best, and our Team is the best.**

We recently started a volunteer crew that is from RCP Presbyterian. They man the front desk and spend time with residents doing a variety of activities. We also have a volunteer that comes every Wednesday and makes dinner for all 50 residents.

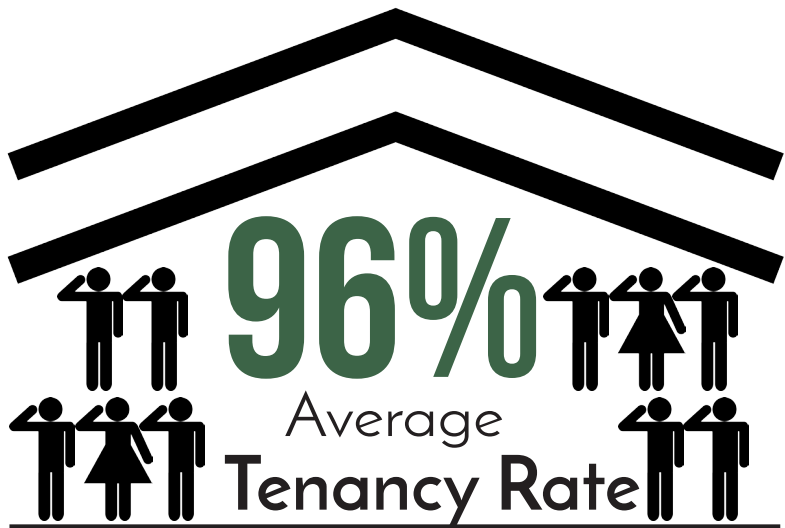
Thank you again for all your support. It makes the work we do here at Do Good possible.

Dale Moody
Director of Programming



Since we took over operations in January

SANDY STUDIOS



95%
Procured
Independent
Food Security

32

Veterans
accessed on-site



Mental Health Support



K FEELS A SENSE OF PRIDE AND BELONGING AT VETERAN'S VILLAGE.

"This is my house," he says. "That's my bedroom. That's how I look at this place."

After many years of camping, K sees Veteran's Village as a vital step in the process of transitioning to housing.

"You come here and it's a big step up," he says. "You're ready to step into an apartment."

Even with the services at Veteran's Village, finding permanent housing remains a challenge for K. His disability benefits place him in a unique category that make it nearly impossible for him to qualify for assistance programs.

"Everybody here right now has some kind of plan for what they want to do," he says. "Me, I'm trying to save money to get an apartment."

As a member of a three-person council at Veteran's Village, K serves as a representative of resident interests. He's also deeply involved in adding to the village's amenities, including the vegetable garden. Last summer's abundant harvest included watermelon, cantaloupes, cucumbers, carrots, cabbage, and celery.

"Someone donated us ten tomato plants," he says. "We had tomatoes coming up all over."

Now that the harvest is over, K is hatching new plans for other ways he can enhance the experience of his fellow residents, including organizing a game night and bringing in an AA meeting. He believes in joining the community together.

"A lot of people call me the mayor," he says. "Everybody knows if they have a problem they can come talk to me."

FROM THE DIRECTOR OF SHELTER OPERATIONS

Hey Supporters,

Do Good took over a new shelter called Wy'east in July. Our facility has 110 participants which is broken into 70 veterans and 40 non veterans. While the number of participants has increased and our demographic ratio of veterans | non-veterans is a different ratio than usual, **our mission has remained the same, which is to treat everyone with the inherent dignity that they deserve.**

There have been some challenges with this new facility that wasn't built to the specification needs of a shelter and service delivery model, but with creative innovation by our highly-skilled staff, we've come up with temporary solutions to meet immediate needs. As we've scaled and moved into a new facility, we've identified some obstacles that we have makeshift solutions to: as it currently stands, Wy'east does not have a working kitchen, which is forcing us to be creative when it comes to preparing and cooking meals for 110 participants three times a day. To accomplish this necessary task, we are using at least five crockpots each day to serve breakfast, lunch and dinner. **With the help of the community and nearby neighbors, we've been able to serve three home-cooked meals every day since Do Good has taken over the operation of the facility.**

Since July of this year, we've been tasked with securing 60 individuals into permanent housing by July 2020. With the hard work from our staff, so far, we have successfully housed 42 (25 Vets) participants. As well as 20 (11 vets) into transitional housing. **At this rate, this puts us on pace to place 120 individuals into permanent housing by July 2020.**

Do Good is excited for this opportunity to run Wy'east and to show how our model of working with and serving participants can be highly successful in meeting both temporary needs, empowering participants, and securing permanent housing to be successful, contributing members of society.

Thank you!

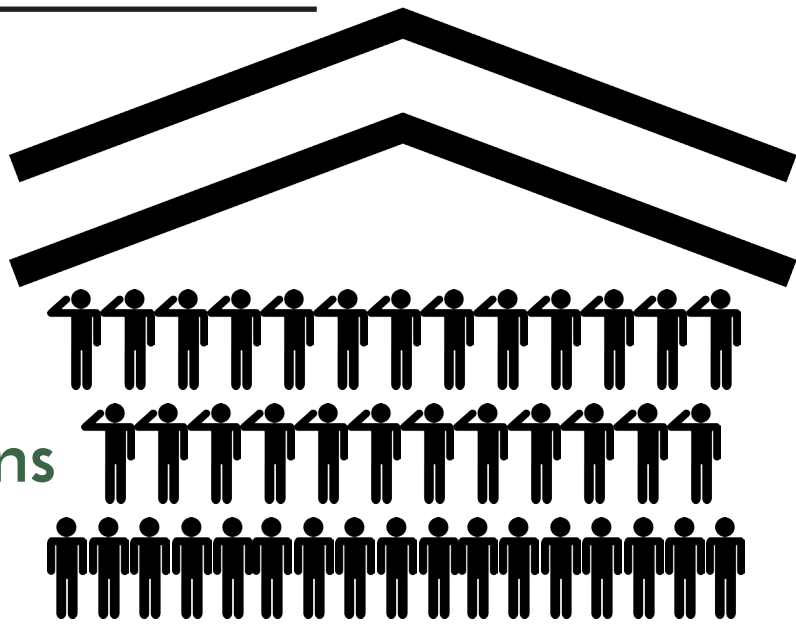
Daniel Hovanas
Director of Shelter Operations

SINCE JULY 1ST...

we've assisted

42 participants

25 of whom are **Veterans**



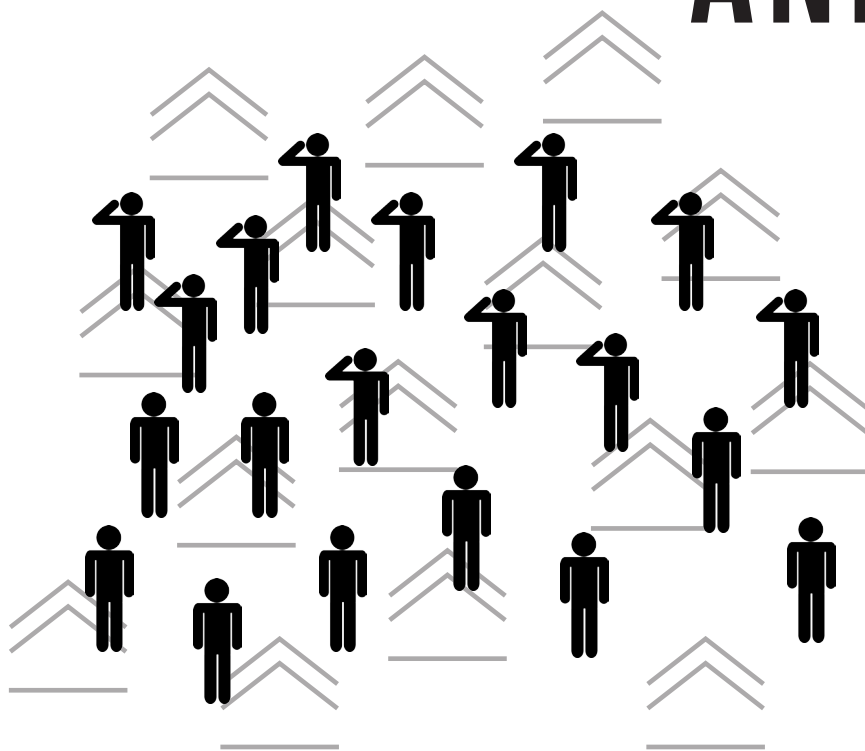
find **Permanent Housing**

AND...

20 participants

11 of whom are **Veterans**

find **Transitional Housing**



When he transitions from his space at Veteran's Village into his own apartment later this week, A will leave some big shoes to fill. As the resident poultryman, A presides over the five hens and banty chickens that keep the kitchen in eggs.

He watches out for the ducks, too. "I feed and water them," he says. "Protect them at night from coons that are trying to catch them."

He also makes sure they have a comfortable place to lay their eggs. He's got one hen, "Red," outfitted in her own crate on his front porch.

Born and raised in Oklahoma, A was drafted into the Army in September 1969. After an injury led to a medical discharge, he returned to the States and worked for many years—first for his father, then for a rancher, and finally for a construction company drilling oil and gas wells.

When he retired in 2015, A visited his daughter and grandchildren in North Bend, Oregon. "They told me to stay," he says. "Of course I liked it up here, so I stayed."

The family rented a house in North Bend for two years. Then, the unexpected happened.

"The lady sold it out from underneath us, and we had to move," he says. His daughter believed there would be better job prospects in Portland, so she urged the family to move north.



But the family couldn't find an affordable place to stay. His daughter went to a women's shelter, and A was connected with Do Good.

"I like it here," he says. "I like all the guys here. Everybody's real sociable here. Everybody talks to each other. We take care of each other."

Still, he looks forward to moving into his own place in a few days. "It will be nice to be in my own space," he says. "My own kitchen, my own bathroom."

He'll still keep an eye on the chickens. "I can come over any time I want to," he says.



FROM THE DIRECTOR OF VETERANS SERVICES CLACKAMAS COUNTY

Hello Everyone,

It has been a very busy year here in Clackamas County. When I started working at Do Good a year ago, I never would have imagined standing here as a Director overseeing two flourishing programs. This entire year has been a growing and learning experience for me. I'm extremely excited for the coming year and the future of Clackamas County.

By the time you read this we will be expanding the village with the addition of 8 more pods. We also will be adding a therapy room in the village. Both of these additions will help in successfully transitioning Veterans into housing. **Since the opening of the Veteran Village last year, we have served 33 male and female veterans with 18 having successfully transitioned into permanent housing.**

This November Clayton Mohr Commons opened its doors for Veterans and their families in Oregon City. We are in the process of adding a variety of groups and classes that will help with retention and community relationships. We currently are at 20 out of 24 units filled and expect to be full by the end of the year.

I want to thank you, our community partners, and supporters for helping and encouraging my staff and I throughout the year. Your tremendous support is a main reason why we are successful and are able to continue our mission.

Sincerely,

Americo Hernandez
Director of Veteran Services, Clackamas County

CLAYTON MOHR COMMONS

83% capacity
In less than 1 month

30 Veterans
and families
Housed



6
service animals



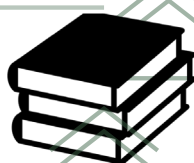
Opened November 2019

CLACKAMAS COUNTY PROGRAMS



18 Veterans
moved into
Permanent Housing

7 Veterans
found employment



1 Veteran
Earned his GED

33 Veterans Served



20 Veterans
accessed on-site



Mental Health Support

VETERANS VILLAGE

Gravy made with Stumptown
Coffee. Zucchini pecan bread.
Tacos.

When local grocery stores, like New Seasons, donate unsold inventory, M turns it into his own personal version of the Food Network's "Chopped," taking "mystery" ingredients and creating delicious meals for other residents. During his time at Veteran's Village, he's become the unofficial resident chef.

"Food's very bonding," says M. "I feed these guys good. I try to stay away from cans. I cook with what I got."

Porterhouse steaks or pork butt don't last long in the crock pot. Not everything goes so quickly, though. "Acorn squash--it's a slow seller," M says. "But it's healthy." In fact, M hopes to be able to bring in another refrigerator in order to store more fresh vegetables.



M IS GRATEFUL FOR THE SANCTUARY HE FOUND AT VETERAN'S VILLAGE. "IT'S A NICE, SAFE PLACE," HE SAYS. "IT WAS A PROGRESSION TO GET HERE. THERE'S A NICE PART ON THE HORIZON."

As he prepares for his future, M continues to plan meals for the community.

"Part of giving back is to cook," he says. "It's part of therapy. It's enjoyable."

FROM THE DIRECTOR OF OUTREACH & ENGAGEMENT

Greetings,

Do Good's Outreach Programs of transitional housing services in St. Johns and our pilot-program, Severe Weather Shelter in Clackamas County, have enabled us to reach out and build resources for our local communities in new ways.

Within North Portland, we have helped transition multiple individuals into sustainable housing, and continue to develop relationships with the community and dream big for ways that we can serve and develop new opportunities for the most vulnerable populations in the St. John area.

In Clackamas County, we have worked with the county and community to develop the Severe Weather Shelter program. Several churches and an outreach center have partnered with Do Good to provide a warm place to seek refuge on the coldest nights of the year. With an unseasonably cold October and recent stretch of freezing weather, our staff have provided emergency beds as a safe place to rest for over 300 participants. On a night when the wind chill pushes temperatures down to freezing, Do Good activates 76 beds for use - a refuge that will be available until April. We have seen men, women, and families with children come inside for a hot beverage and a warm place to sleep. Many of our participants have told us they are not sure what they would have done otherwise.

Our Outreach Programs are honored to continue community involvement, relationship building, and emergency and transitional housing services as a resource for our local neighborhoods. Thank you for your continued support.

Cordially,

Richard Flamm
Director of Outreach in Engagement

15 received



Utility Assistance

88 people assisted



RAPID



Identification
Card Fee
Assistance

9

REHOUSING

45 received



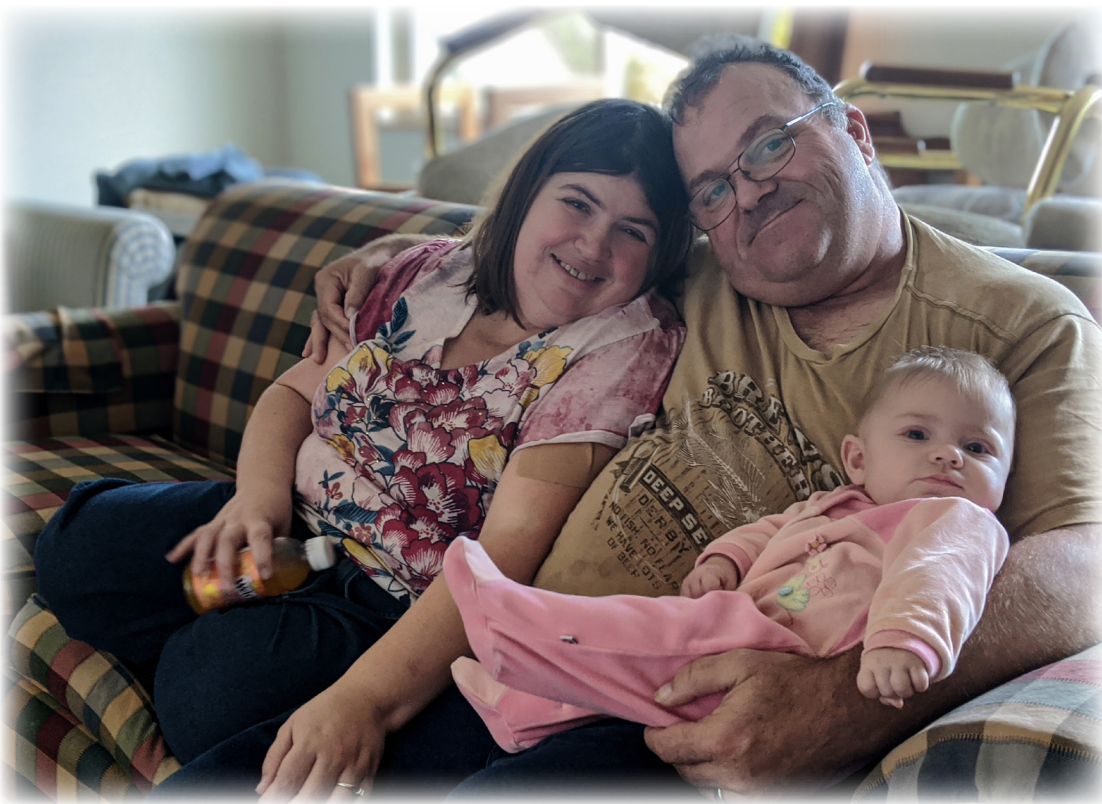
Rental Assistance

ONE-TIME
HOUSING AID
FOR QUALIFYING
VETERANS &
PARTICIPANTS

Christmas came early this year for M & S when they moved into a brand-new apartment at Clayton Mohr Commons in Oregon City. Having long-term housing means they can provide stability for their infant daughter, B.

“When you have a baby you have to be able to be stable and make sure that she has a safe and warm place to stay at night,” says S. “When she gets older and she starts realizing, well gee, this is home to us, then it shows her the safe and loving and warm connection.”

The family had been living in Las Vegas when safety concerns prompted their return to Oregon, where they have family. The move was a challenge. They had the money to get into a place when they arrived, but lost it in a robbery. They were bouncing around from motel to motel. Then one day, M’s car wouldn’t start.



“I JUST
LOOKED UP IN
THE CLOUDS
AND I SAID,
‘WELL GOD, I
NEED YOU ON
THIS ONE,’”
M SAYS.

That’s when they called the American Legion for emergency assistance. With money for gas, a motel room, and a referral, M and S started the process of applying for the soon-to-be-open Clayton Mohr Commons. Luckily, the process was swift.

“EVERYTHING STARTED ROCKING AND ROLLING,” M SAYS. “IT’S JUST LIKE, BAM, BAM, BAM. JUST LIKE THAT, WE WERE RIGHT HERE.”

The family is settling in. It still feels new for them, but from the beginning, the space also felt familiar.

“When we were looking at the apartments, I got to lay down in [B’s] room. I put her on her crib mattress and I had a little twin mattress and I was just laying there. And me and her dozed off,” S says. “You know, that was home.”

LOOKING TO 2020

Robert J. Breitung
Veteran Building



As we end out the 2019 year and look toward 2020, we here at Do Good are so excited about how far we've come in such a short amount of time. From only 13 emergency, overnight beds in 2015 to now running a 24/7 shelter that houses up to 110 participants, 74 units of Permanent Supportive Housing between Sandy Studios and Clayton Mohr, 19 tiny home pods of Transitional Supportive Housing at the Veterans Village, and the Breitung Building with 28 units of Permanent Supportive Housing set to open in Spring of 2020, we are doing everything within our power to provide dignity, honor, and sustainable and supportive living for Veterans in need in Portland.

Thank you
for helping make 2019
the best year yet!

Be sure to visit
www.dogoodmultnomah.org/donate
to help us make
2020 even better!



www.dogoodmultnomah.org